

Feeture Privacy Policy

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Feeture exists to help build connections between people and make the world more open and inclusive. In short—to build a world where anyone can belong anywhere. We are a community built on trust. A fundamental part of earning that trust means being clear about how we use your information and protect your human right to privacy.

The Privacy Policy outlines the types of Personal Information (hereinafter defined) we gather while you visit this website, as well as the ways in which we process and disseminate such Personal Information. **IF YOU DO NOT WISH FOR YOUR PERSONAL INFORMATION TO BE USED IN THE WAYS DESCRIBED WITHIN THIS PRIVACY POLICY THEN YOU MUST NOT ACCESS OR USE THE SITE.**

The “**Feeture Service**” and the “**Service(s)**” mean this application, feeture.com, which is controlled by Feeture, LLC. This Privacy Policy describes how Feeture, and its affiliates (collectively “**Feeture**,” “**we**,” and “**us**”) process Personal Information that we collect through the Feeture Platform. This Privacy Policy does not pertain to information collected on any other site owned by Feeture, its subsidiaries or other businesses, nor does it extend to the privacy practices (or lack thereof) of third parties. Feeture cannot and does not assume responsibility for the policies, practices and actions of such third parties. Depending on where you live and what you are doing on the Feeture Platform, the supplemental privacy pages listed below may apply to you.

1. DEFINITIONS

Undefined terms in this Privacy Policy have the same definition as in our [Terms and Conditions](#) (“**Terms**”).

“**Personal Information**” means information that alone or when in combination with other information may be used to readily identify, contact, or locate you, such as: name, address, email address, payment information, or phone number. We do not consider Personal Information to include information that has been de-identified so that it does not allow a third party to easily identify a specific individual.

2. PERSONAL INFORMATION WE COLLECT

2.1 Information needed to use the Feeture Platform.

We collect Personal Information about you when you use the Feeture Platform. Without it, we may not be able to provide you with all services requested. This information includes

- **Contact Information, Account, Profile Information.** Such as your first name, last name, phone number, postal address, email address, date of birth, and profile photo, some of which will depend on the features you use.

- **Identity Verification and Payment Information.** Such as images of your government issued ID (as permitted by applicable laws), your ID number or other verification information, bank account or payment account information.

2.2 Information you choose to give us.

You can choose to provide us with additional Personal Information. This information may include:

- **Additional Profile Information.** Such as gender, preferred language(s), city, and personal description. Some of this information as indicated in your Feature Account settings is part of your public profile page and will be publicly visible.
- **Address Book Contact Information.** Address book contacts you import or enter manually.
- **Other Information.** Such as when you fill in a form, add information to your Feature Account, respond to surveys, post to community forums, participate in promotions, communicate with our customer care team and other Users, or share your experience with us. This may include health information if you choose to share it with us.

2.3 Information Automatically Collected by Using the Feature Platform and our Payment Services.

When you use the Feature Platform and Payment Services, we automatically collect Personal Information. This information may include:

- **Geo-location Information.** Such as precise or approximate location determined from your IP address or mobile device's GPS depending on your device settings. We may also collect this information when you're not using the app if you enable this through your settings or device permissions.
- **Usage Information.** Including the pages or content you view, and other actions on the Feature Platform.
- **Log Data and Device Information.** Such as details about how you've used the Feature Platform (including if you clicked on links to third party applications), IP address, access dates and times, hardware and software information, device information, device event information, unique identifiers, crash data, cookie data, and the pages you've viewed or engaged with before or after using the Feature Platform. We may collect this information even if you haven't created a Feature Account or logged in.
- **Payment Transaction Information.** Such as payment instrument used, date and time, payment amount, payment instrument expiration date and billing postcode, PayPal email address, IBAN information, your address and other related transaction details.

2.4 Personal Information We Collect from Third Parties.

We collect Personal Information from other sources, such as:

- **Third-Party Services.** If you link, connect, or login to the Feature Platform with a Third-Party Service (e.g. Google, Facebook, WeChat), you direct the service to send us information such as your registration, friends list, and profile information as controlled by that service or as authorized by you via your privacy settings at that service.

- **Enterprise Product Invitations and Account Management.** Organizations that use our Enterprise products may submit personal information to facilitate account management and invitations to use enterprise products.
- **Referrals.** If you are invited to the Feature Platform, the person who invited you can submit personal information about you such as your email address or other contact information.
- **Other Sources.** To the extent permitted by applicable law, we may receive additional information about you, such as references, demographic data or information to help detect fraud and safety issues from third party service providers and/or partners, and combine it with information we have about you. For example, we may receive background check results or fraud warnings from identity verification service providers for use in our fraud prevention and risk assessment efforts. We may receive information about you and your activities on and off the Feature Platform, or about your experiences and interactions from our partners. We may receive health information, including but not limited to health information related to contagious diseases.

We and third parties that provide functionality on the Feature Service collect information, such as usage statistics, by using cookies, beacons, pixel tags, server log data, and other similar technology as you use the Feature Service. This information may be used to improve the quality of the Feature Service and for other purposes consistent with this Privacy Policy.

Promotions. You may provide Personal Information, like contact details, in connection with participation in a Promotion. You should carefully review the rules, if any, of each Promotion in which you participate through the Feature Service, as they may contain additional important information about our use of your Personal Information. To the extent such rules conflict with this Privacy Policy, such rules will govern that particular Promotion

3. HOW WE USE INFORMATION WE COLLECT

3.1 Provide, Improve, and Develop the Feature Platform. We use Personal Information to:

- enable you to access the Feature Platform and make and receive payments,
- enable you to communicate with other Users,
- perform analytics, debug and conduct research,
- provide customer service,
- send you messages, updates, security alerts, and account notifications,
- if you provide us with your contacts' information such as your friends, we may process this information: (i) to facilitate your referral invitations, (ii) to share your trip details and facilitate trip planning, (iii) for fraud detection and prevention, and (iv) to facilitate your requests or for any other purpose you authorize,
- personalize and customize your experience based on your interactions with the Feature Platform, your search history, your profile information and preferences, and other content you submit, and
- enable your use of our enterprise products.

3.2 Create and Maintain a Trusted and Safer Environment. We use Personal Information to:

- detect and prevent fraud, spam, abuse, security and safety incidents, and other harmful activity,
- conduct security investigations and risk assessments,

- verify or authenticate information provided by you,
- conduct checks against databases and other information sources, including background or police checks,
- resolve disputes with our Users,
- enforce our agreements with third parties,
- comply with law, respond to legal requests, prevent harm and protect our rights (see section 4.4)
- enforce our [Terms](#) and other policies, and
- in connection with the activities above, we may conduct profiling based on your interactions with the Feature Platform, your profile information and other content you submit to Feature, and information obtained from third parties. In limited cases, automated processes could restrict or suspend access to the Feature Platform if such processes detect activity that we think poses a safety or other risk to Feature, our community, or third parties. If you would like to challenge the decisioning based on the automated process, please contact us via the Contact Information section below.

3.3 Provide, Personalize, Measure, and Improve our Advertising and Marketing. We may use Personal Information to:

- send you promotional messages, marketing, advertising, and other information based on your preferences and social media advertising through social media platforms,
- personalize, measure, and improve our advertising,
- administer referral programs, rewards, surveys, sweepstakes, contests, or other promotional activities or events sponsored or managed by Feature or its third-party partners,
- analyze characteristics and preferences to send you promotional messages, marketing, advertising and other information that we think might be of interest to you, and
- invite you to events and relevant opportunities.

3.4 Provide Payment services. Personal information is used to enable or authorize third parties to use Payment Services:

- Detects and prevents money laundering, fraud, abuse, security incidents.
- Conduct security investigations and risk assessments.
- Comply with legal obligations (such as anti-money laundering regulations).
- Enforce the Payment Terms and other payment policies.
- With your consent, send you promotional messages, marketing, advertising, and other information that may be of interest to you based on your preferences.
- Provide and improve the Payment Services.

4. SHARING & DISCLOSURE

4.1 Sharing With Your Consent or at Your Direction.

Where you provide consent, we share your information as described at the time of consent, such as when authorizing a third-party application or website to access your Feature Account or participating in promotional activities by Feature partners or third parties.

Where permissible with applicable law, we may use certain information about you, such as your email address, de-identify it, and share it with social media platforms, to generate leads, drive traffic to Feeture or otherwise promote our products and services.

4.2 Sharing Between Users.

We also may make chat rooms, forums and message boards available to you on the Feeture Platform. Please remember that we cannot control the information that is shared by Users and that anything you voluntarily provide in any public area of the Internet will be publicly available to other visitors on that web site and potentially to other third parties. Thus, please note that you should always exercise caution when deciding to publicly disclose any of your Personal Information in these and similar areas.

4.3 Information You Publish in Profiles, and other Public Information.

You can make certain information publicly visible to others, such as:

- Your public profile page, which includes your profile photo, first name, and description.
- content in a community or discussion forum, blog or social media post.

We may display parts of your public profile and other content you make available to the public like on third-party sites, platforms and apps.

Information you share publicly on the Feeture Platform may be indexed through third-party search engines. In some cases, you may opt-out of this feature in your account settings.

4.4 Complying with Law, Responding to Legal Requests, Preventing Harm and Protecting our Rights.

We may disclose your information to courts, law enforcement, governmental or public authorities, tax authorities, or authorized third parties, if and to the extent we are required or permitted to do so by law or where disclosure is reasonably necessary: (i) to comply with our legal obligations, (ii) to comply with a valid legal request or to respond to claims asserted against Feeture, (iii) to respond to a valid legal request relating to a criminal investigation to address alleged or suspected illegal activity, or to respond to or address any other activity that may expose us, you, or any other of our users to legal or regulatory liability, (iv) to enforce and administer our agreements with Users, or (v) to protect the rights, property or personal safety of Feeture, its employees, its Users, or members of the public.

Where appropriate, we may notify Users about legal requests unless: (i) providing notice is prohibited by the legal process itself, by court order we receive, or by applicable law, or (ii) we believe that providing notice would be futile, ineffective, create a risk of injury or bodily harm to an individual or group, or create or increase a risk of fraud upon or harm to Feeture, our Users, or expose Feeture to a claim of obstruction of justice.

4.5 Service Providers.

We share Personal Information with affiliated and unaffiliated service providers to help us run our business, including service providers that help us: (i) verify your identity or authenticate your identification documents, (ii) check information against public databases, (iii) conduct background or police checks, fraud prevention, and risk assessment, (iv) perform product development, maintenance and debugging, (v) allow the provision of the Feature Services through third-party platforms and software tools (e.g. through the integration with our APIs), (vi) provide customer service, advertising, or payments services, (vii) process, handle or assess insurance claims or similar claims, or (viii) facilitate non-profit and charitable activities consistent with Feature’s mission. These providers are contractually bound to protect your Personal Information and have access to your Personal Information to perform these tasks.

5. OTHER IMPORTANT INFORMATION

5.1 Analyzing your Communications.

We may review, scan, or analyze your communications on the Feature Platform for reasons outlined in the “How We Use Information We Collect” section of this policy, including fraud prevention, risk assessment, regulatory compliance, investigation, product development, research, analytics, enforcing our Terms of Service, and customer support purposes. For example, as part of our fraud prevention efforts, we scan and analyze messages to mask contact information and references to other sites. In some cases, we may also scan, review, or analyze messages to debug, improve, and expand product offerings. We use automated methods where reasonably possible. Occasionally we may need to manually review communications, such as for fraud investigations and customer support, or to assess and improve the functionality of these automated tools. We will not review, scan, or analyze your messaging communications to send third-party marketing messages to you and we will not sell reviews or analyses of these communications.

5.2 Third-Party Partners & Integrations.

Parts of Feature may link to Third-Party Services, not owned or controlled by Feature, such as Google Maps/Earth. Use of these services is subject to the privacy policies of those providers, such as Google Maps/Earth Additional Terms of Use, Google Privacy Policy (see here for more information on how Google uses information), and Stripe Privacy Policy. Feature does not own or control these third parties and when you interact with them you are providing your information to them.

6. YOUR RIGHTS

You can exercise any of the rights described in this section consistent with applicable law. Please note that we may ask you to verify your identity and request before taking further action on your request.

6.1 Managing Your Information.

You can access and update some of your Personal Information through your Account Info settings. You are responsible for keeping your Personal Information up to date.

6.2 Data Access and Portability.

In some jurisdictions, applicable law may entitle you to request certain copies of your Personal Information or information about how we handle your Personal Information, request copies of Personal Information that you have provided to us in a structured, commonly used, and machine-readable format, and/or request that we transmit this information to another service provider (where technically feasible).

6.3 Data Erasure.

In certain jurisdictions, you can request that your Personal Information be deleted. Please note that if you request the erasure of your Personal Information:

- We may retain your Personal Information as necessary for our legitimate business interests, such as prevention of money laundering, fraud detection and prevention, and enhancing safety. For example, if we suspend an Feeture Account for fraud or safety reasons, we may retain information from that Feeture Account to prevent that User from opening a new Feeture Account in the future.
- We may retain and use your Personal Information to the extent necessary to comply with our legal obligations. For example, Feeture and Feeture Payments may keep information for tax, legal reporting and auditing obligations.
- Information you have shared with others (e.g., Reviews, forum postings) will continue to be publicly visible on Feeture, even after your Feeture Account is cancelled. However, attribution of such information to you will be removed. Some copies of your information (e.g., log records) will remain in our database, but are disassociated from personal identifiers.
- Because we take measures to protect data from accidental or malicious loss and destruction, residual copies of your Personal Information may not be removed from our backup systems for a limited period of time.

7. SECURITY

We take steps to ensure that your information is treated securely and in accordance with this Privacy Policy. Unfortunately, the Internet cannot be guaranteed to be 100% secure, and we cannot ensure or warrant the security of any information you provide to us. We do not accept liability for unintentional disclosure.

By using the Feeture Service or providing Personal Information to us, you agree that we may communicate with you electronically regarding security, privacy, and administrative issues relating to your use of the Feeture Service. If we learn of a security system's breach, we may attempt to notify you electronically by posting a notice on the Feeture Service or sending an email to you. You may have a legal right to receive this notice in writing. To receive free written notice of a security breach (or to withdraw your consent from receiving electronic notice), please notify us at support@Feeture.com

8. CHILDREN'S PRIVACY

We do not knowingly collect, maintain, or use Personal Information from children under 13 years of age, and no part of the Feeture Service is directed to children under the age of 13. If you learn that your child has provided us with Personal Information without your consent, you may alert us at

support@Feature.com. If we learn that we have collected any Personal Information from children under 13, we will promptly take steps to delete such information and terminate the child's account.

9. LINKS TO THIRD-PARTY WEBSITES

This Service may contain links to third party websites. This Privacy Policy does not apply to the practices of other websites and services, and we are not responsible for the actions and privacy policies of the third parties that operate or interact with those other website and services.

10. UPDATING YOUR INFORMATION OR POSE A QUESTION OR SUGGESTION

If you have any questions or concerns about this Privacy Policy or the use of your information, or to modify or update any information we have received, please contact support@Feature.com.

11. DATA RETENTION

We will retain your information for as long as needed to provide you the Feature Service and as permitted by law. We will retain and use your information as necessary to comply with our legal obligations, resolve disputes, and enforce our agreements.

12. CHANGES TO OUR PRIVACY POLICY AND PRACTICES

We may revise this Privacy Policy, so review it periodically.

13. CHANGES TO THIS PRIVACY POLICY

We may update this privacy policy to reflect changes to our information practices. If we make any change in how we use Personal Information we will notify you by email (sent to the e-mail address specified in your account) or by means of a notice on the Feature Service prior to the change becoming effective. We encourage you to periodically review this page for the latest information on our privacy practices.

14. NEW USES OF PERSONAL INFORMATION

From time to time, we may desire to use Personal Information for uses not previously disclosed in our Privacy Policy. If our practices change regarding previously collected Personal Information in a way that would be materially less restrictive than stated in the version of this Privacy Policy in effect at the time we collected the information, we will make reasonable efforts to provide notice and obtain consent to any such uses as may be required by law.

15. CONTACT INFORMATION AND RESPONSIBLE FEATURE ENTITIES

For questions or complaints about this Privacy Policy or Feature's handling of Personal Information contact Feature, LLC., Legal Privacy, 30 N Gould St Ste R Sheridan, WY 82801